PRIVACY NOTICE

Acetum Bt.
www.bobovinegret.com

1. Data controller

Name: Acetum Bt.
Registered office: 2146 Mogyoród, Gödöllői út 72., Hungary
Company registration number: 13-06-074657
Tax number: 22316255-2-13
Represented by: Gabriella Borbáth, managing director
E-mail: info@bobovinegret.com
Website: www.bobovinegret.com

This notice explains which personal data we process when you use the website www.bobovinegret.com (hereinafter: Website), for what purpose and on what legal basis, for how long, who has access to them and what rights you have. The processing is governed by Regulation (EU) 2016/679 of the European Parliament and of the Council (General Data Protection Regulation, hereinafter: GDPR) and the Hungarian Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information.

We are not obliged to appoint a data protection officer and therefore have not appointed one.

2. Getting in touch (contact form and e-mail)

Data processed: name (last and first name), telephone number, e-mail address and any other data you provide in your message.

Purpose of processing: receiving and answering your enquiry and keeping in contact in connection with it.

Legal basis: Article 6(1)(f) GDPR (our legitimate interest in being able to reply to people who contact us) and, if the enquiry concerns a request for an offer or the conclusion of a contract, Article 6(1)(b) GDPR (steps taken at your request prior to entering into a contract).

How the form works: the data entered in the form are forwarded to us by e-mail by a program running on our own hosting, which also sends an automatic confirmation to the e-mail address provided. The Website does not store the data in a separate database. To prevent abuse (mass, automated sending), the program temporarily keeps an irreversible code derived from the IP address for no longer than one hour.

Retention period: we keep the message and the data provided for 1 year from the date of our reply and delete them afterwards. If the enquiry leads to a contract, we process the data until

claims arising from the contract become time-barred (5 years). Longer retention may be required by law.

Data processors: the hosting provider (see section 6) and the e-mail provider, which is also RACKFOREST Zrt.

Providing the data is voluntary; if you do not provide them, we cannot reply to your enquiry.

3. Visiting the Website, server logs

When the Website is opened, the hosting provider's server may automatically record the visitor's IP address, the time of the visit, the address of the page viewed and the type of browser and operating system, for the purposes of operation and security.

Legal basis: Article 6(1)(f) GDPR (our legitimate interest in operating the Website securely and without errors). **Retention period:** in accordance with the hosting provider's rules. We do not combine these data with other data and do not use them to identify visitors.

4. Cookies and visitor statistics

We do not use cookies to run the Website. To measure visits we use Google Analytics, loaded via Google Tag Manager on every page of the Website. For this purpose, Google Analytics sets cookies in your browser.

Legal basis: our legitimate interest (Article 6(1)(f) GDPR) in understanding how visitors use the Website so that we can improve it. You may object to this at any time: you can block or delete cookies in your browser settings, or use the Google Analytics opt-out browser add-on (tools.google.com/dlpage/gaoptout). Blocking cookies does not prevent you from using the Website.

Data processed: pages viewed, time and duration of the visit, referring page, type of device, browser and operating system, screen size, browser language and approximate location (country, city). Google Analytics 4 does not store IP addresses.

Purpose: statistics on how visitors use the Website so that we can improve it. We do not use the data for advertising and do not combine them with other data.

Cookies: _ga and _ga_<ID>, to distinguish visitors, for up to 2 years. **Retention:** as set in the Google Analytics account, for no longer than 14 months.

Data processor: Google Ireland Limited (Gordon House, Barrow Street, Dublin 4, Ireland). Data may also be transferred to Google LLC in the United States of America; Google LLC participates in the EU–US Data Privacy Framework. Details: policies.google.com/privacy

5. Other external services

Google Fonts: the Website loads some of its fonts from Google's servers. To do so, your browser connects to Google's servers, and your IP address is transmitted to Google in the process.

Google Maps: an embedded Google map is displayed on the Contact page. When the map

loads, Google may collect data (such as your IP address) and set cookies.

Provider: Google Ireland Limited (Gordon House, Barrow Street, Dublin 4, Ireland). Data may also be transferred to the United States of America. Details: policies.google.com/privacy

Social networks and online shop: the Website contains links to Facebook, Instagram and the online shop of the partner selling our products. These are simple links: data are only transmitted to the respective provider if you click on the link, and from then on the provider's own privacy rules apply.

6. Hosting provider

RACKFOREST Zrt.
Address: 1132 Budapest, Victor Hugo utca 11., Hungary
Telephone: +36 1 211 0044
E-mail: info@rackforest.com
Web: www.rackforest.com

7. Data security

We take appropriate technical and organisational measures to ensure that personal data cannot be accessed, modified or deleted by unauthorised persons. Only those who need the data to perform their tasks have access to them.

8. Your rights

You may at any time request the following at info@bobovinegret.com:

- information about and access to your personal data (Article 15 GDPR);
- rectification of inaccurate data (Article 16);
- erasure of your data (Article 17);
- restriction of processing (Article 18);
- data portability, where the conditions are met (Article 20);
- you may object to processing based on legitimate interest, including visitor statistics (Article 21).

We will respond to your request without undue delay and in any event within one month. Where justified, this period may be extended by a further two months in accordance with the GDPR; we will inform you of any such extension.

9. Legal remedies

If you believe that your rights have been infringed in connection with the processing of your personal data, please contact us first. You may also lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information:

Address: 1055 Budapest, Falk Miksa utca 9–11., Hungary
Postal address: 1363 Budapest, Pf. 9.
Telephone: +36 1 391 1400
E-mail: ugyfelszolgalat@naih.hu

Web: www.naih.hu

You may also turn to a court if your rights are infringed. At your choice, the proceedings may also be brought before the regional court competent for your place of residence or stay. If you live in another EU member state, you may also lodge a complaint with the data protection supervisory authority of your place of residence.

10. Changes to this notice

We reserve the right to amend this notice, in particular in the event of changes in the law or in the services of the Website. The current version is always available on the Website.

Effective from: 17 November 2026